

About Us

European Trade & Exhibition Services Ltd (ETES) is a company registered in England and Wales. Company Number 2800522.

This privacy policy explains how we use any personal information we collect about you when you use our website <http://make-it.org.uk> including the purchasing of tickets through Ticketweb and data through entering show competitions.

By providing us with your data, you confirm to us that you are over the age of 16 years. ETES (herein referred to as “we”, “us” or “our”) is the data controller and is responsible for your personal data.

What information do we collect about you?

We collect names, addresses, email addresses and telephone numbers (including mobiles) for yourself. This information is used for billing and ticket delivery purposes, marketing promotion of the Make it show and for any important announcement concerning the show. We do not collect any sensitive data about you such as ethnic origin or health records.

We will collect your data when you directly provide it to us. This includes when you subscribe to our newsletter, when you enter a show competition or giveaway and when you book tickets to visit the show.

Our website does not use cookies, so your data will not be captured if you simply visit the website.

Please be aware that the Make it website may include links to third party websites. By clicking those links, you may enable the sharing or collection of your data by inadvertently opening a connection. ETES has no control over any third party website and its privacy policy.

Sharing of your personal data

We may share your personal data with third parties including:

Companies who provide services to us such as Ticketweb and Mailchimp.

IT service providers and system administrators.

Government bodies, legal, banking, auditing and insurance service providers.

Third parties to who we may sell or transfer our business or assets.

Data Security

Your personal data is protected by security measures put in place by ETES. Only relevant employees within ETES have access to your personal data. If we suspect or encounter a breach of security, we will take the necessary legal steps to notify you if required to do so.

Data retention period

Your personal data is retained by us for as long as is necessary to fulfil the purposes for which it was collected. Please contact teresac@etes.co.uk should you wish to opt out of emails from us. Similarly, marketing emails will also have an unsubscribe link. Alternatively, you may telephone on 01784 880890.

For tax and legal purposes, please note that the law requires us to keep information on our customers for seven years following their decision not to receive any further communication from us.

Legal rights

You are legally entitled to request to see the personal information we hold about you at any time and at no financial charge. We are legally bound under GDPR (EU) 2016/679 to respond to your request within 30 days. Please contact the Data Controller at the address below:

ETES Ltd
9-11 High Street
Staines Upon Thames
Middlesex
TW18 4QY

Or call ETES on 01784 880890

This Privacy Policy may be subject to updates

Last update: 3 December 2018